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PTO/SB/82 (10-00)

Approved for use through 10/31/2002. OMB 0651-0035

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

REVOCATION OF POWER OF ATTORNEY OR AUTHORIZATION OF AGENT

Application Number 10/032966

Filing Date 10/26/2001

First Named Inventor Cox

Group Art Unit

Examiner Name

Attorney Docket Number 08827.0007

I hereby revoke all previous powers of attorney or authorizations of agent given in the above-identified application:

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☒ Assignee of record of the entire interest. See 37 CFR 3.71.
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96)

SIGNATURE of Applicant or Assignee of Record

Name

Signature

Date

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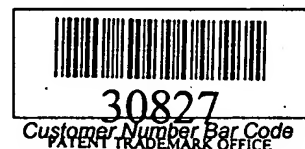
Application Number	10/032966
Filing Date	10/26/2001
First Named Inventor	Cox
Title	Adaptive Feedback Control in eService Mgmt
Group Art Unit	
Examiner Name	
Attorney Docket No.	08827.0007

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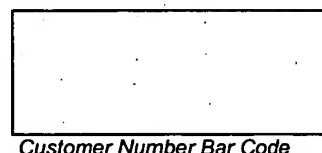
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McKenna Long & Aldridge LLP

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SIGNATURE of Applicant or Assignee of Record

Name	James A. Keck
Signature	James A. Keck
Date	1-17-03

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STATEMENT UNDER 37 CFR 3.73(b)

Applicant/Patent Owner: Cox

Application No./Patent No.: 10/032966 Filed/Issue Date: 10/26/2001

Entitled: Adaptive Feedback Control in eService Mgmt

Panacya Inc., a corporation
(Name of Assignee) Type of Assignee, e.g., corporation, partnership, university, government agency, etc.

states that it is:

1. ☒ the assignee of the entire right, title, and interest; or
2. ☐ an assignee of less than the entire right, title and interest.
The extent (by, percentage) of its ownership interest is _____ %

in the patent application/patent identified above by virtue of either:

A. ☒ An assignment from the inventor(s) of the patent application/patent identified above. The assignment was recorded in the United States Patent and Trademark Office at Reel 011253, Frame 0854, or for which a copy thereof is attached.

OR

B. ☐ A chain of title from the inventor(s), of the patent application/patent identified above, to the current assignee as shown below:

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[] Additional documents in the chain of title are listed on a supplemental sheet.

[] Copies of assignments or other documents in the chain of title are attached.

[NOTE: A separate copy (i.e., the original assignment document or a true copy of the original document) must be submitted to Assignment Division in accordance with 37 CFR Part 3, if the assignment is to be recorded in the records of the USPTO. See MPEP 302.08]

The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.

1-17-03
Date

James A. Keller
Typed or printed name
James A. Keller
Signature
VP + CFO
Title

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PTO/SB/82 (10-00)

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**REVOCATION OF POWER OF
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AUTHORIZATION OF AGENT**

Application Number 10/032966

Filing Date 10/26/2001

First Named Inventor Cox

Group Art Unit

Examiner Name

Attorney Docket Number 08827.0007

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Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96)**SIGNATURE of Applicant or Assignee of Record**

Name

Signature

Date

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POWER OF ATTORNEY OR AUTHORIZATION OF AGENT	Application Number	10/032966
	Filing Date	10/26/2001
	First Named Inventor	Cox
	Title	Adaptive Feedback Control in eService Mgmt
	Group Art Unit	
	Examiner Name	
	Attorney Docket No.	08827.0007

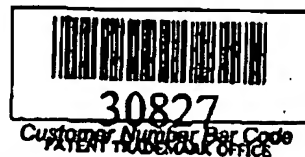
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Individual Name

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Country USA

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Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).

SIGNATURE of Applicant or Assignee of Record

Name	JAMES A. KELLY
Signature	James A. Kelly
Date	1-17-03

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required. See below.



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PTO/SB/88 (08-00)

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STATEMENT UNDER 37 CFR 3.73(b)Applicant/Patent Owner: CoxApplication No./Patent No.: 10/032966 Filed/Issue Date: 10/26/2001Entitled: Adaptive Feedback Control in eService Mgmt

Panacea Inc., a corporation
(Name of Assignee) Type of Assignee, e.g., corporation, partnership, university, government agency, etc.

states that it is:

1. ☒ the assignee of the entire right, title, and interest; or
2. ☐ an assignee of less than the entire right, title and interest.
The extent (by, percentage) of its ownership interest is _____ %

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The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.

1-17-03
Date

James A. Keller
Typed or printed name
James A. Keller
Signature
VP + CEO
Title